



# **Deep East Texas Council of Governments**

## **Annual Performance Report to the State of Texas**

*Fiscal Year 2017*

*(October 1, 2016 through September 30, 2017)*



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# DETCOG Area Agency on Aging

## Nutrition Services (Area Agency on Aging)

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
<p>(1) Provided funding for 80,650 Congregate Meals that meet the DRI requirements to 1,449 older adults for an average cost per meal of \$ 5.96</p> <p>(2) Provided funding for 124,046 Home delivered Meals that meet DRI requirements to 865 older adults for an average cost per meal of \$ 5.19</p>	<ul style="list-style-type: none"> <li>• Provided nutritious meals and social contacts five days a week which helped alleviate economic risk to those low-income individuals and helped to reduce isolation of individuals who live alone or in rural and remote areas</li> </ul>

### 2018 Expected Outputs

- Provide funding for 78,634 Congregate Meals that meet the DRI\* requirements to 1,413 older adults for an average cost per meal of \$5.89
- Provide funding for 127,147 Home Delivered Meals that meet DRI\* requirements to 886 older adults for an average cost per meal of \$5.54 (there is a capped reimbursement rate of \$4.95/meal for Health and Human Service Commission (HHSC) common contractors)

\* Dietary Reference Intake

### 2018 Expected Outcomes

Older adults who are at greatest social and economic risk will receive nutritious meals and regular social contact. This will promote better health and allow them to continue living independently.



## Transportation Services (Area Agency on Aging)

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
Provided funding for 3,460 one-way trips to assist 19 older adults for an average cost per one-way trip of \$ 5.82	Older adults received transportation to attend medical appointments, purchase groceries, conduct personal business and participate in activities held in senior centers or other community centers

### 2018 Expected Outputs

Provide funding for 4,798 one-way trips to assist 26 older adults for an average cost per one-way trip of \$8.10

### 2018 Expected Outcomes

Older adults will be assisted with limited transportation resources to be able to schedule and attend medical appointments, purchase groceries, and/or attend senior center activities

## Homemaker Services (Area Agency on Aging)

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
Provided funding for Homemaker Services for 8 persons at an average cost of \$612.50 per person	Older adults were able to continue to live independently in a safe and secure home environment while they were recovering from an illness and/or hospital stay

### 2018 Expected Outputs

Provide funding for Homemaker Services to 16 persons at an average cost of \$604.63 per person

### 2018 Expected Outcomes

Older adults will be able to continue living independently in a safe and healthful home environment while they are recovering from an illness and/or hospital stay.



## Case Management Services (Area Agency on Aging)

2017 Outputs Achieved	2017 Outcomes Achieved
<p>Provided direct case management services for 220 persons at an average cost of \$ 175.19 per person</p>	<p>Assisted 220 older adults to become aware of programs and services available to them, allowing them to make informed choices about their care while they recovered from illness, injury or surgery, or were in need of other services to assist them financially, assist them to maintain a healthy life-style or to make minor home repairs in order to live independently and securely in their own homes</p>

### 2018 Expected Outputs

Provide direct case management services for 219 persons at an average cost of \$174.79 per person

### 2018 Expected Outcomes

Older persons recovering from illness, injury or surgery will become more aware of programs and services available to them in order to maintain their independence by making informed choices about their care, arranging for those services, and provide follow-up to determine that the care-plan goals have been met.

## Ombudsman Services (Area Agency on Aging)

2017 Outputs Achieved	2017 Outcomes Achieved
<p>Provided Ombudsman Services to 40 nursing homes and 19 assisted living facilities utilizing 18 trained and State Certified Ombudsman staff and volunteers</p>	<p>Resolved 98% of all complaints made by or on behalf of residents of nursing and/or assisted living facilities</p>

### 2018 Expected Outputs

Provide Ombudsman Services to residents of 40 nursing homes and 19 assisted living facilities utilizing 25 trained and State Certified Ombudsman staff and volunteers.

### 2018 Expected Outcomes

Timely resolutions to complaints made by or on behalf of residents of nursing and/or assisted living facilities. Residents of long term care facilities will receive better care and live happier lives in a more secure environment.



## Benefits Counseling (Area Agency on Aging)

2017 Outputs Achieved	2017 Outcomes Achieved
(1) Facilitated 1,359 legal awareness contacts to provide information about Medicare Open Enrollment (2) Provided one-on-one counseling services to 749 unduplicated persons	Increased awareness of Medicare and Medicaid benefits by providing counseling and assistance to persons seeking access to Medicare and Medicaid benefits

### 2018 Expected Outputs

- Facilitate 125 legal awareness programs to provide information regarding Medicare Open Enrollment.
- Provide one-on-one counseling services to 799 persons

### 2018 Expected Outcomes

Increased awareness of public entitlement programs, as well as Increased enrollment in Medicare services.

## Regional 211 Texas Information & Referral Service

2017 Outputs Achieved	2017 Outcomes Achieved
22,971 calls were handled through the 2-1-1/AIC-DET	The 2-1-1/AIC-DET has become a visible agency in providing appropriate information about programs, services and resources available to clients in the Deep East Texas region

### 2018 Expected Outputs

25,268 calls handled through the 2-1-1/Area Information Center –Deep East Texas.

### 2018 Expected Outcomes

Increased awareness of, and utilization of the programs, services and resources available in the Deep East Texas region.



# DETCOG Criminal Justice Program

## Regional Law Enforcement Training

<p><b>2017 Outputs Achieved</b></p> <p>Provided basic peace officer and intermediate or advanced TCLEOSE-certified courses to 120 individuals.</p>	<p><b>201 Outcomes Achieved</b></p> <p>The program provided 6,088 training contact hours increasing the knowledge of 120 peace officers in basic courses and intermediate or advanced TCLEOSE-certified courses.</p>
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### 2018 Expected Outputs

- Provide basic peace officer courses to 150 individuals
- Provide intermediate or advanced TCLEOSE-certified courses to 50 individuals
- Provide a minimum of 3,000 training contact hours for peace officers in basic courses.
- Provide intermediate or advanced training in TCLEOSE-certified courses for 50 officers.

### 2018 Expected Outcomes

- Peace officers in the Deep East Texas Region will be better trained and have increased knowledge to perform their duties.
- The citizens of Deep East Texas will live in a safer, more secure environment.

## Criminal Justice Planning

<p><b>2017 Outputs Achieved</b></p> <p>Provided technical assistance to 278 grantees applying for state funding; Educated grantees on grant management by conducting 3 grant workshops</p>	<p><b>2017 Outcomes Achieved</b></p> <p>1. Increased knowledge of grantees by educating them on the application process and decreasing the number of errors on submitted applications 2. Proper management techniques were followed to decrease the number of future audit findings.</p>
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### 2018 Expected Outputs

- Provide technical assistance to 200 grantees applying for state funding.
- Educate grantees on grant management by conducting 3 grant workshops.

### 2018 Expected Outcomes

- Local agencies and organizations will develop more effective programs and submit more complete grant applications with less errors.
- Local agencies will have more of the resources they need to respond to public safety and criminal justice needs within their jurisdictions.
- The citizens of Deep East Texas will live in a safer, more secure environment.



## DETCOG Disaster Recovery Housing Program

2017 Outputs Achieved	2017 Outcomes Achieved
<ul style="list-style-type: none"><li>▪ Final 2 DR-Hurricane Ike Round 2 construction activities completed;</li><li>▪ 125 DR Round 2 Program total</li></ul>	<ul style="list-style-type: none"><li>▪ Completed DR-Hurricane Ike Round 2 Program close-out, exceeding contract requirement for number of eligible households served</li><li>▪ Complete construction for the final 2 approved Reconstruction/Rehabilitation activities</li><li>▪ Monitor annual household requirements regarding residency and homeowner insurance requirements for the 3-year unsecured forgivable loan period per applicant.</li></ul>

### 2018 Expected Outputs

- Continue to monitor annual household requirements regarding residency and homeowner insurance requirements for the 3-year unsecured forgivable loan period per applicant.
- Work with the Texas General Land Office regarding assistance being made available to families whose homes were damaged by Hurricane Harvey.

### 2018 Expected Outcomes

- Residents of Deep East Texas will recover from losses suffered due to Hurricane Harvey and will have access to safe, fair and affordable housing.





## DETCOG Emergency Preparedness/Homeland Security

2017 Outputs Achieved	2017 Outcomes Achieved
<p>I. Developed the 2018 Unified Thread and Hazard Identification and Risk Assessment (THIRA) Using a minimum of four (4) incidents and 32 core capabilities. Develop State Preparedness Report (SPR), the Implementation Plan (IP) and Risk based Methodology Report. The THIRA and the SPR are due to be turned in to Mike George at Office of Homeland Security DPS on October 30, 2017 and the IP and the Risk Based Methodology Report are due November 30, 2017</p> <p>II. Transfer of title for the Communications Gateways and Subscriber Radios for all twelve Counties and Mobile Command Equipment was prepared and signed.</p> <p>III. Phase II of the Highway Information System (HIS) was developed and the contract was given to MH CORBIN Highway Information Systems for four (4) tower and computer sites to be upgraded with the latest software and firmware. Training to be provided to any county or city personnel that would have access to the equipment and those that would be programming messages.</p> <p>IV. The Deep East Texas Council of Governments (DETCOG) Hurricane Amy Exercise and EOC was developed to test DETCOG's Communications, Emergency Operations Center Management, Mass Care, Search and Rescue (Land Based), and Structural Damage and Assessment capabilities.</p> <ol style="list-style-type: none"><li>1. Determine the ability of participating agencies to establish communications during a major multi-jurisdictional event.</li><li>2. Identify gaps in current emergency management capabilities and processes.</li><li>3. Support the implementation of the Texas Statewide Communications Interoperability Plan (SCIP) and the Regional Interoperable Communications Plan (RICP) in the Deep East Texas region.</li><li>4. Involve multiple jurisdictions, multiple responder disciplines and state agencies.</li></ol>	<p>I. Developed and submitted the 2018 Unified Thread and Hazard Identification and Risk Assessment (THIRA), State Preparedness Report (SPR) and the Implementation Plan (IP) and Risk based Methodology Report. All documentation was submitted in a timely manner. The region had two (2) meetings with the Advisory Committee to review and write the plans, when the final draft was completed, the documents were submitted to each member of the EPTF for final approval.</p> <p>II. All the Transfers of title for the Communications Gateways and Subscriber Radios for all twelve Counties and Mobile Command Equipment have been prepared, documents signed by both parties and logged into the DETCOG Equipment Inventory. was prepared and signed. That transfer is completed.</p> <p>III. The contract with MH CORBIN for the HIS Phase II was completed with the four (4) Radio sites and the personnel at each site received training in the use of the new software. platinum communication client software upgrade was completed and the platinum communication server software upgrade. The project has been submitted to OOG E-grants for payment. P.O. #22914</p> <p>IV. The DETCOG Hurricane Amy Interoperable Communications exercise was a successful event that allowed the participants to test their communications capability within their jurisdiction and throughout the DETCOG. In addition to the communications interoperability portion of the exercise, the participating jurisdictions had the opportunity to activate and operate their EOCs and Command Vehicles in response to a natural catastrophic event. Because of this exercise, each participating jurisdiction was able to identify strengths and areas needing improvement. DETCOG will continue to exercise their Emergency Operations Centers and make any additional changes to ensure continued successful</p>

<p>V. Updated Emergency Preparedness Task Force By-Laws and Standard Operating Procedures, which were approved by the DETCOG Board of Directors.</p>	<p>operation for emergency response. The exercise participants successfully achieved the pre-identified objectives:</p> <ol style="list-style-type: none"> <li>1. Supported the implementation of the Texas Statewide Communications Interoperability Plan (SCIP) and the Regional Interoperable Communications Plan (RICP) in the Deep East Texas region.</li> <li>2. Involved multiple jurisdictions, multiple responder disciplines and state agencies.</li> <li>3. Determined the ability of participating agencies to establish communications during a major multi-jurisdictional event.</li> <li>4. Identified gaps in current emergency management capabilities and processes both at the EOC and DDC levels.</li> <li>5. Was conducted under the National Incident Management System-compliant Incident Command System.</li> <li>6. Utilize the State of Texas Assistance Request (STAR) program in WebEOC.</li> </ol> <p>V. Closed the State Homeland Security Grants (SHSP) for FY 2016. The Law Enforcement Terrorism Prevention Assistance Program (LETPA) and the State Homeland Security Grant Programs were completed and the remaining funding was swept and returned to DETCOG and redistributed for filling gaps where radio equipment was needed.</p> <ol style="list-style-type: none"> <li>1. 75% of the Counties Law Enforcement agencies are operating the new P-25 VHF Communications System in Digital Mode.</li> </ol>
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**2018 Expected Outputs**

- Depending on funding, Phase II of the DETCOG P-25 Interoperable Communications Project will be implemented, upgrading the communications capabilities of local government EOC’s and Mobile Command Vehicles.
- Implementation and final completion of Phase I of the Interoperable Communications training for all the Law Enforcement Agencies within the DETCOG Region filling the Gaps of the Local Agencies.
- Completion of all documentation for the transfer of the Highway Advisory low power AM Radio stations. Work on transfer of title for the Communications Gateways and Subscriber Radios for all twelve Counties and Mobile Command Equipment.
- Begin selection and training of local Law Enforcement cadre for the Active shooter project. Begin ordering the necessary training supplies for the training of local law enforcement officers. Receive all Training supplies from AALERT (I.e. training manuals, other paperwork etc.)



## **2018 Expected Outcomes**

- Completion of Phase I of the Interoperable Communications Program (Law Enforcement) to include San Jacinto, Jasper and Newton Counties. Completion of any other identified gaps in the law enforcement communications systems.
- Completion of any GAPS in the reprogramming to narrowband, digital and Phase I of the P-25 Interoperable Communications Project for the DETCOG Region.
- Completion of any GAPS in the reprogramming to narrowband, digital and Phase I of the P-25 Interoperable Communications Project for the DETCOG Region.
- Review and update the local emergency mutual aid agreements with all jurisdictions within the DETCOG Region. Also, update all mutual aid agreements with other Counties and Cities adjacent to the DETCOG Region.
- Due to severe cuts in the Homeland Security Grant Program completion of Phases II and III of the P-25 interoperable Communications project will not be completed as projected, completion of the entire communications program will dependent upon the future amounts of funding received from Homeland Security Grants.
- Local agencies will be better able to protect the citizens of their jurisdictions.
- The citizens of Deep East Texas will live in a safer, more secure environment.



## DETCOG Regional 9-1-1 Network

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
<ul style="list-style-type: none"> <li>▪ 100% of PSAPs are wireless ANI/ALI capable;</li> <li>▪ 226,191 9-1-1 calls were answered by region’s PSAPs;</li> <li>▪ 83.35% of all calls handled originated from a wireless device;</li> <li>▪ 180 onsite PSAP monitoring visits were conducted;</li> <li>▪ 48 onsite GIS Database monitoring visits were conducted;</li> <li>▪ Regional 9-1-1 Network implemented a social media component as part of public education/outreach effort;</li> <li>▪ Geospatial data reached 99.8% accuracy on key ALI to GIS geocode component.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Citizens and stakeholders were served by an efficient 9-1-1 emergency communications delivery system that met or exceeded state agency performance measures.</li> <li>▪ The PSAPs complied with all state agency requirements as documented through onsite monitoring reports.</li> <li>▪ Geospatial data quality was improved, allowing region to move to Geo-MSAG in 2018.</li> </ul>

### 2018 Expected Outputs

- Total number of 9-1-1 calls received by PSAPs will be > 212,000;
- Total number of wireless 9-1-1 calls will be > 159,000;
- Total number of PSAP monitoring will be > 120;
- Text to 9-1-1 will be implemented at all 15 PSAPs; and
- The region’s Master Street Address Guide (MSAG) will be successfully transitioned from “tabular-MSAG” to “geo-MSAG”.

### 2018 Expected Outcomes

- Citizens and stakeholders will be served by an efficient 9-1-1 emergency communications delivery system that meets or exceeds state agency performance measures.
- Text to 9-1-1 will be available to all citizens in the region that utilize service for the “Big 4” wireless providers that are required to offer the service.
- The PSAPs will comply with all state agency requirements as documented through onsite monitoring reports.
- Text to 9-1-1 will be available as a service throughout the 12-county region.
- The region will begin using a “geo-MSAG” in preparation to Next Generation 9-1-1.



## DETCOG Regional Housing Authority (HUD Section 8 Housing Program)

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
<ul style="list-style-type: none"> <li>▪ Maintained waiting list of 1955 families</li> <li>▪ Determined eligibility on 708 families</li> <li>▪ Provided orientation/briefings to 525 families</li> <li>▪ Provided rental payments to local landlords for 1,786 families (monthly avg.)</li> <li>▪ Performed intake on <b>77</b> new leasing units</li> <li>▪ Performed inspections on 513 housing units</li> <li>▪ Provided rental assistance for 36 veteran families</li> <li>▪ Maintained 63 contracts of families enrolled in the Family Self Sufficiency Program</li> <li>▪ Provided monthly mortgage assistance payments for 15 voucher families</li> </ul>	<ul style="list-style-type: none"> <li>▪ Provided housing assistance to waiting list of low-income families</li> <li>▪ Conducted annual re-certifications for all required households</li> <li>▪ Educated low-income families and landlords on program criteria</li> <li>▪ Conducted tenant workshop in partnership with social service vendors</li> <li>▪ 2 families graduated from the Family Self Sufficiency Program</li> <li>▪ Family Self Sufficiency case management was provided to voucher families.</li> <li>▪ Families were assisted with home ownership and self-sufficiency.</li> <li>▪ Three (3) voucher families received financial pre-approval to purchase homes</li> </ul>

### **2018 Expected Outputs**

- Maintain regional waiting list of **2,000** families
- Provide rental payments to local landlords on behalf of **1,873** families
- Provide rental payments to local landlords on behalf of **60** veterans
- Perform inspections on 875 housing units bi-annually
- Landlords and families will be educated on program criteria
- Provide housing assistance payments for Homeless Veteran Families
- Provide FSS case management to voucher families
- Promote homeownership and self-sufficiency
- Develop a strong partnership with lenders in support of the Homeownership Program

### **2018 Expected Outcomes**

- Families will have access to safe, fair and affordable housing.
- Families will become more self-sufficient.
- More families will be able to own their own homes.



# DETCOG Regional Services

## Economic Development Program (Regional Services)

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
<ul style="list-style-type: none"><li>▪ Reviewed and scored 22 applications for Job Creation Forgivable Loan Program for small businesses to create and retain jobs.</li><li>▪ Provided information and technical assistance to local governments for EDA grant applications.</li><li>▪ Initiated feasibility study for regional fiber broadband network and data center.</li></ul>	<ul style="list-style-type: none"><li>▪ Approved forgivable loans to four businesses to support creation of a minimum of 123 jobs. At least 51 percent of the jobs are held by low-moderate income individuals. Loans will be forgiven if benchmarks are met over a 24-month period.</li><li>▪ Assisted City of San Augustine in application and administration of grant for construction of new water storage tanks.</li></ul>

### 2018 Expected Outputs

- Provide technical assistance to the businesses in the Forgivable Loan program and monitor compliance by the loan recipients.
- Provide technical assistance to local governments applying for funding to support job creation from expansion of existing businesses and recruitment of new businesses.
- Convene local officials, business and community leaders, and other interested citizens to begin planning process for development of five-year Comprehensive Economic Development Strategy for the region (final completion expected in Fiscal Year 2019).
- Seek funding for regional Disaster Recovery Coordinator.
- Continue to lead in efforts to extend high speed broadband service to our entire region.

### 2018 Expected Outcomes

- Newly created jobs will be sustained, improving the economy and quality of life within our region.
- Local entities will receive financial support from the U.S. Economic Development Administration and other federal and state resources to promote additional job creation and retention.
- Infrastructure through the region will improve.
- Communities affected by Hurricane Harvey will recover from the impact of the hurricane more quickly and robustly.
- Increased awareness of the importance of regional cooperation to improve the economy of all communities within the region.
- Progress toward expanded and improved broadband service for Deep East Texas region.



## Regional Solid Waste Grants Program (Regional Services)

2017 Outputs Achieved	2017 Outcomes Achieved
<ul style="list-style-type: none"> <li>▪ Provide technical assistance sessions to local governments</li> <li>▪ Coordinate outreach, education and training programs as needed</li> <li>▪ Coordinate selection process for all solid waste grants</li> </ul>	<ul style="list-style-type: none"> <li>▪ 7 Counties and Cities received more than \$111,000.00 in Solid Waste Grants.</li> <li>▪ 2 Regional Projects approved and implemented.</li> <li>▪ More informed decision-making by Solid Waste Committee and Board.</li> </ul>

### 2018 Expected Outputs

- Provide technical assistance sessions to local governments
- Coordinate outreach, education and training programs as needed
- Coordinate selection process for all solid waste programs
- Execute approximately 8 contracts for Solid Waste Planning/Implementation projects with Local Governments and one COG Managed Regional Project.

### 2018 Expected Outcomes

- Reduction in waste materials going to landfills.
- Increased recycling.
- Cleaner, safer and more beautiful environment.

## Regionally Coordinated Transportation/Transit Planning (Regional Services)

2017 Outputs Achieved	2017 Outcomes Achieved
<ul style="list-style-type: none"> <li>• DETCOG Regional Five Year Regional Transit Plan completed</li> </ul>	<ul style="list-style-type: none"> <li>• Development of 7 Transit related Goals for the Region</li> </ul>

### 2018 Expected Outputs

- Work with the DETCOG Area Agency on Aging program to assist in developing “voucher” payment system for DETCOG Payment of transit expenses for qualifying program clients.
- Work with Lufkin Community Groups in their efforts to have protected bus stops located at transit stops serving the elderly, disabled and students attending Angelina College.

### 2018 Expected Outcomes

- Achievement of contractual relationships with regional Medicaid Transit Providers, Cab Companies and Brazos Transit District that would allow DETCOG to issue “vouchers” to pay for qualifying program client transit.
- Development of Construction Plans for Protected Bus Stops. Written agreements with Brazos Transit District indicating continuation of transit service to locations targeted for Protected Bus Stops.



## Community Development Block Grant (CDBG) Assistance (Regional Services)

2017 Outputs Achieved	2017 Outcomes Achieved
<ul style="list-style-type: none"> <li>▪ Provided technical assistance to cities and counties for CDBG applications.</li> <li>▪ Provided administrative support to Regional Review Committee.</li> <li>▪ Obtained contract to provide additional CDBG technical assistance to local governments in federally declared Disaster Counties.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Increased awareness of CDBG opportunities.</li> <li>▪ Better communication with cities, counties and grant consultants to identify needs.</li> <li>▪ Organization and planning underway for next cycle of CDBG grant applications.</li> </ul>

### 2018 Expected Outputs

- Assist Regional Review Committee in obtaining public input and establishing local objectives and scoring criteria for the 2017-2018 Texas Community Development Program application cycle.
- Host meetings and workshops for local governments and provide technical support to assist with the application and scoring process for the TCDP program.
- Host meetings in each of the seven DETCOG Counties included in the Presidential Disaster Declaration to provide information on CDBG Disaster Recovery Grants.
- Communicate with county and city officials in the Federal Disaster Declaration individually and repeatedly as to assist them in effectively participating in the CDBG program.

### 2018 Expected Outcomes

- Infrastructure through the region will improve.
- Communities affected by Hurricane Harvey will recover from the impact of the hurricane more quickly and robustly.





## DETCOG Services to At-Risk Youth (STAR) Program

<b>2017 Outputs Achieved</b>	<b>2017 Outcomes Achieved</b>
<ul style="list-style-type: none"> <li>▪ Served 678 unduplicated clients.</li> <li>▪ Averaged almost 7 visits per client served.</li> <li>▪ Achieved over 80% positive affect at closure for each client served.</li> <li>▪ Achieved an over 80% positive affect at follow-up for each client served.</li> <li>▪ Achieved over 80% follow-ups completed for each client served.</li> <li>▪ Continued public service campaign on local radio (reached audience of over 100,000 persons).</li> <li>▪ STAR counselors conducted additional outreach with brochures distributed throughout the 12-county region on Child Abuse Awareness.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Youth in crisis situations received counseling and support services enabling them to cope.</li> <li>▪ At Risk Youth and their Families received counseling services, anger management training, and family skills classes which strengthened the family unit and helped avoid disruption or breakup of families.</li> <li>▪ School truancy was reduced.</li> <li>▪ Public was better informed about child abuse awareness and prevention.</li> </ul>

### **2018 Expected Outputs**

- Serve a minimum of 324 unduplicated clients for period of 12/1/17 through 8/31/18 (first year of new grant cycle is a partial year)
- Begin utilizing evidence based programs to serving clients.
- Achieve an 80% positive affect at closure for each client served.
- Achieve an 80% positive affect at follow-up for each client served.
- Achieve 80% follow-ups completed for each client served.
- Continue and strengthen public outreach efforts for child abuse awareness and prevention.

### **2018 Expected Outcomes**

- Reduction of at-risk delinquent behaviors.
- Reduced conflict within families.
- Youth and their families will be able to better cope when stressful events occur.
- Improved outcomes and better accountability as a result of evidence based approach.
- Reduction of child abuse and neglect.



## **DETCOG R.S.V.P. Program (Retired & Senior Volunteer Program)**

### **2017 Outputs and Outcomes**

*(Grant cycle for this program is April 1 – March 31)*

#### **Healthy Futures – Obesity and Food**

275 Unduplicated RSVP Volunteers served at 12 food pantries and 2 soup kitchens to help alleviate long-term hunger in Deep East Texas. 7,000 individuals received support, education and/or referrals for hunger. Of participants surveyed, 98% reported increased food security.

#### **Healthy Futures – Aging in Place**

30 Unduplicated RSVP Volunteers worked with 4 senior centers and the RSVP Office to provide an increase in social ties and perceived social support to Meals-On-Wheels recipients, frail elderly, and handicapped persons through the RSVP “Ring Team.” 91 Unduplicated RSVP Volunteers served in 3 adult day centers, and 2 hospice facilities, providing respite services to caregivers, at least once a week. 220 seniors received services helping them to live more independently. This includes services to 67 frail elderly persons, with 67 (100%) persons reporting increased social support. Respite care was provided to 150 caregivers.

#### **Healthy Futures – Access to Care**

10 Unduplicated RSVP Volunteers served at 5 volunteer stations (crisis centers, drug and alcohol rehabilitation center, county drug court) and distributed various materials related to engaging in positive/healthy lifestyle choices/changes. 135 clients received information on health insurance, access, and/or benefits.

#### **Education – K-12 Success**

34 Unduplicated RSVP Volunteers served in public schools (K-12). 2 RSVP Volunteers served in after-school and summer tutoring programs, and a service-learning program. 165 students were provided with mentoring and tutoring. 164 students (99%) reported improved academic engagement.

#### **Disaster Recovery Assistance**

3 Volunteers provided 275 hours of service at 2 volunteer stations to assist with disaster response.

#### **Services to Veterans and Military Families**

19 RSVP Volunteers provided services to veterans and military families, including service at the Charles Wilson VA Outpatient Clinic. Over 19,000 veterans received services and/or support. 14 Volunteers served at 2 volunteer stations making pillows (1,500+) for Veterans to be used after outpatient and surgery appointments to aid with home recovery, and to be used in wheelchairs. 3 Volunteers served at 2 volunteer stations writing notes of encouragement to active military and “Thank You” notes to Veterans for their service.

#### **Capacity Building and Leverage**

381 Volunteers served at 25 volunteer stations to garner donations for various non-profit community service organizations, contributing to over \$620,000 in contributions raised.

#### **Other – Community Priorities**

291 volunteers served hours at an additional 33 volunteer stations, meeting community needs.



**DEEP EAST TEXAS COUNCIL OF GOVERNMENTS  
UNAUDITED STATEMENT OF NET POSITION  
SEPTEMBER 30, 2017**

<b>Assets</b>	
Cash and cash equivalents	\$ 1,970,538
Receivables (net of allowance for uncollectible):	
Grants	2,414,335
Other	45,781
Prepaid items	47,927
Capital assets (net of accumulated depreciation)	<u>24,318</u>
Total assets	<u>4,502,899</u>
 <b>Liabilities</b>	
Accounts payable	1,899,244
Accrued compensated absences	154,224
Other accrued expense	290,634
Unearned revenue	<u>1,171,337</u>
Total liabilities	<u>3,515,439</u>
 <b>Net Position</b>	
Investment in capital assets	20,572
Restricted/Unrestricted	<u>966,888</u>
Total net position	<u>\$ 987,460</u>



**DEEP EAST TEXAS COUNCIL OF GOVERNMENTS  
UNAUDITED STATEMENT OF REVENUES AND EXPENDITURES  
FOR THE YEAR ENDED SEPTEMBER 30, 2017**

**Revenues**

Federal and state grants	\$ 19,525,544
Membership dues	56,411
Investment earnings	3,432
Miscellaneous income	16,509
Other local cash	334,070
Local non-cash match	995
In-kind contributions	75,109
Gain on sale of assets	118,761
Total revenues	<u>20,130,831</u>

**Expenditures**

Salaries and benefits	3,033,570
Travel	188,986
Consulting services	54,561
Equipment and controlled assets	460,826
Participant services costs	15,193,527
Other operating costs	894,778
In-kind expenses	75,109
Total expenditures	<u>19,901,357</u>

Net change in fund balance	<u><u>\$ 229,474</u></u>
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**DEEP EAST TEXAS COUNCIL OF GOVERNMENTS  
DISPOSAL OF ASSETS  
FOR THE YEAR ENDED SEPTEMBER 30, 2017**

**Administration**

2010 Chevrolet Suburban Texas Edition  
Office Building, 118 South First Street, Lufkin Texas

**Area Agency on Aging**

2001 Chevrolet Van Express 1500 LS

**Regional Housing Authority**

2006 Ford Taurus SE  
2006 Ford Expedition XLT

**9-1-1 Program**

Net Clock  
Recorder - Sabine SO  
Recorder - Angelina SO  
Recorder - Jasper SO  
Recorder - Newton SO  
Recorder - Trinity SO  
Recorder - Tyler SO  
Remote Server GIS - Angelina Co  
Remote Server GIS - Houston Co  
Remote Server GIS - Polk Co  
Remote Server GIS - Sabine SO  
Remote Server GIS - Angelina Co  
Remote Server GIS - San Jacinto Co  
Remote Server GIS - Shelby Co  
PSAP Monitors (80) - 15 PSAP locations